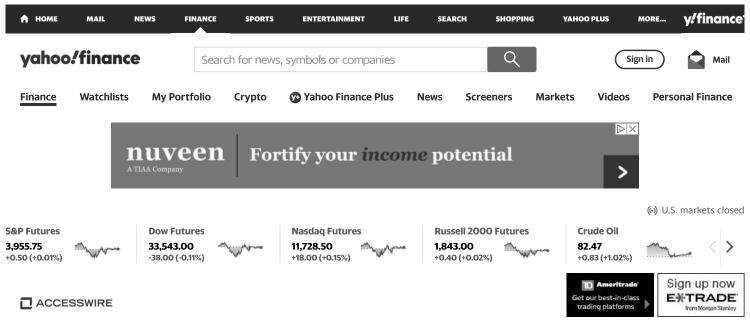
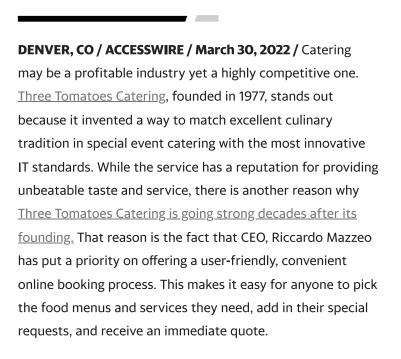
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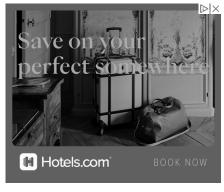
March 30, 2022 · 3 min read



Three Tomatoes Catering: How Online Booking Is Changing the World of Catering



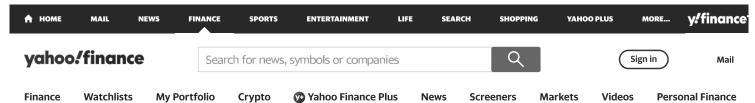
Experts back up Riccardo Mazzeo's emphasis on online booking, noting that caterers would do well to put an emphasis on online services in order to meet current consumer needs. Statistics show that about 33% of catering customers place online orders and that number is set to grow in the coming years. What's more, a growing number of customers aren't content with the old-fashioned model of receiving a catering menu proposal and a quote many days





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catering services that are struggling with the current employee shortage. Estimates indicate that the restaurant industry needs a whopping 1.5 million more workers than it currently has. Naturally, there are many reasons why different eateries struggle to find employees and ways in which eateries can increase their retention rate to avoid having to find and train new staff members on a regular basis. However, one simple yet highly effective solution to the problem is switching to online booking, a move that a growing number of restaurants are making to reduce staff and lower costs. Instead of answering the phone, employees can concentrate on their main jobs, be it cooking, packing, or delivering food. As an added benefit, switching to an online booking system helps a catering service avoid mistakes on a customer's order.

Story continues



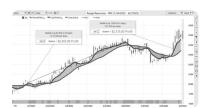
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